

COMPANY PROFILE



The New Standard in IT Service Management & Operations

Delivering innovative and efficient IT Solutions, ensuring your business stays ahead in this fast-paced digital world



Digitalising & Protecting IT Operations

www.asiasinergi.com

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About Us

Our Mission

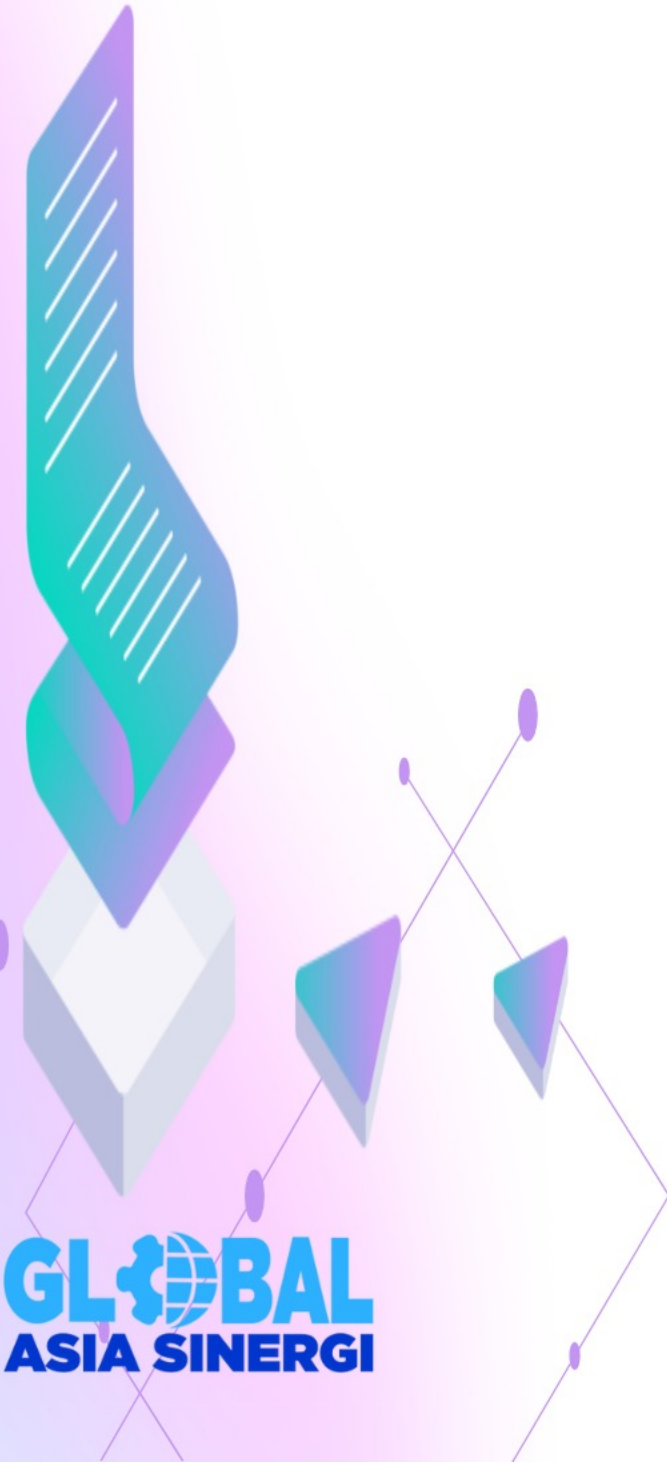
To be the foremost provider of cutting-edge IT Service Management & Automation solutions in the ASEAN region.

Our Story

Over the years, Global Asia Sinergi has evolved into a leading player in the ITSM and RMM space, garnering recognition for our expertise dan innovative approach. Our expert team comprises certified professionals with vast experience in IT service management and remote monitoring. Together, we possess the knowledge and skills to tackle complex IT challenges, from streamlining processes to fortifying cybersecurity and optimising IT infrastructure.

Building Trust and Partnerships

From the outset, we understood the significance of building trust and fostering strong partnerships with our clients. We firmly believe that success lies in collaboration, and our client-centric approach is at the core of everything we do. We take the time to understand each organisation's unique needs, challenges, and aspirations, tailoring our services to deliver solutions that perfectly align with their objectives.



Our Core Services

Global Asia Sinergi specializes in four core IT services:

IT Service Management (ITSM), IT Asset Management (ITAM), Cloud Operations (CloudOps), and Cybersecurity.

We are dedicated to assisting businesses in digitalizing their operations while ensuring robust protection for their IT environments.

Our comprehensive ITSM solutions streamline service delivery and improve efficiency. With ITAM, we optimize asset lifecycle management to enhance cost-effectiveness. In CloudOps, we enable seamless cloud infrastructure management for scalable and agile operations. Our cybersecurity expertise ensures robust defenses against evolving threats, safeguarding critical business data and operations in the digital age.



IT Service Management



We provide top-tier IT Service Management (ITSM) solutions to streamline and enhance your IT operations. Leveraging the power of industry-leading platforms like Kaseya, InvGate, SOTI, and Barracuda, we offer comprehensive ITSM services that ensure efficiency, reliability, and continuous improvement in your IT infrastructure.

By partnering with Global Asia Sinergi, you gain access to a broad spectrum of ITSM solutions tailored to your unique needs. Our expertise in deploying and managing Kaseya, InvGate, SOTI, and Barracuda ensures that your IT operations are optimized, secure, and future-proof. We are committed to delivering exceptional service and support, helping you achieve seamless IT service management and driving your business forward.

Key Features:

- **Incident Management:** Swiftly address and resolve IT issues to minimize downtime and impact on business operations.
- **Service Request Management:** Automate the handling of service requests, ensuring prompt and accurate responses.
- **Problem Management:** Identify and eliminate the root causes of recurring incidents to prevent future disruptions.
- **Change Management:** Manage and control changes to IT infrastructure to minimize risks and ensure smooth transitions.
- **Asset Management:** Track and manage IT assets throughout their lifecycle for better control and accountability.
- **Knowledge Management:** Centralize IT knowledge to improve resolution times and empower users with self-service options.

Benefits:

- **Increased Efficiency:** Automate routine tasks and streamline workflows to reduce manual effort and improve productivity.
- **Enhanced User Satisfaction:** Deliver reliable and timely IT services, boosting user satisfaction and confidence.
- **Proactive Problem Resolution:** Anticipate and address issues before they impact users, reducing downtime and disruptions.
- **Compliance and Risk Management:** Ensure adherence to IT policies and regulatory requirements, mitigating risks.
- **Scalability:** Our solution scales with your business, supporting increased demand and complexity without compromising performance.



IT Asset Management



We offer a robust IT Asset Management (ITAM) service designed to streamline and optimize your IT asset lifecycle. Utilizing industry-leading solutions from Kaseya, InvGate, and SOTI, our service ensures comprehensive tracking, management, and optimization of your IT assets, enhancing efficiency and reducing costs.

Leverage our expertise and the advanced capabilities of Kaseya, InvGate, and SOTI to transform your IT asset management. We provide tailored solutions that fit your specific business needs, ensuring you achieve maximum ROI from your IT investments.

Key Features:

- **Asset Tracking:** Maintain a detailed inventory of all IT assets, including hardware, software, and virtual assets.
- **Lifecycle Management:** Manage assets from acquisition to disposal, ensuring optimal use and compliance with policies.
- **Financial Management:** Track asset costs, depreciation, and ROI to make informed budgeting and purchasing decisions.
- **Compliance Management:** Ensure compliance with software licenses and regulatory requirements, reducing legal and financial risks.
- **Reporting and Analytics:** Gain insights into asset utilization, performance, and lifecycle status through comprehensive reports and dashboards.

Benefits:

- **Enhanced Visibility:** Gain complete visibility into your IT asset inventory and status, facilitating better decision-making.
- **Cost Savings:** Optimize asset utilization and avoid unnecessary purchases, leading to significant cost savings.
- **Risk Mitigation:** Reduce risks associated with non-compliance, asset theft, and data breaches through robust tracking and management.
- **Improved Efficiency:** Automate asset management processes, reducing manual effort and improving operational efficiency.
- **Informed Decision-Making:** Utilize detailed analytics and reporting to make data-driven decisions about asset management and investments.



Cloud Optimisation

Cloud Optimisation (CloudOps) is essential for businesses looking to maximize the efficiency, performance, and reliability of their cloud-based infrastructure.



At Global Asia Sinergi, our CloudOps services provide a comprehensive approach to managing and optimizing your cloud environment, ensuring seamless operation and robust performance.

We offer a cutting-edge Cloud Optimisation Service tailored to meet the dynamic needs of modern businesses. Leveraging state-of-the-art solutions from industry leaders like Uila, Josys (SaaS Management), Barracuda, and Akamai, our comprehensive approach ensures peak performance, cost efficiency, and robust security for your cloud environment.

Key Features:

- **Automated Monitoring:** Real-time monitoring of cloud resources to ensure optimal performance and quick detection of any issues.
- **Cost Management:** Tools and strategies to manage and optimize cloud spending, ensuring you get the best value for your investment.
- **Security and Compliance:** Continuous monitoring and management of security policies to ensure compliance with industry standards and regulations.
- **Scalability:** Flexible solutions that grow with your business needs, providing scalability without compromising performance.
- **Disaster Recovery:** Robust backup and recovery solutions to protect your data and minimize downtime in case of an unexpected event.

Benefits:

- **Improved Efficiency:** Automate routine tasks and streamline cloud operations to reduce manual effort and increase operational efficiency.
- **Enhanced Performance:** Optimize cloud resources to ensure high availability and performance of applications and services.
- **Cost Savings:** Implement cost-saving measures to reduce unnecessary cloud expenditure while maintaining performance.
- **Strengthened Security:** Ensure your cloud environment is secure and compliant with industry regulations.
- **Business Continuity:** Reliable disaster recovery solutions to keep your business running smoothly even in the face of disruptions.

 uila

 Barracuda

 Akamai

 Josys

Cyber Security



We proudly offer a robust suite of cyber security solutions tailored to safeguard your digital assets and operations. Leveraging top-tier technologies from industry leaders such as Threatlocker, First Watch, Akamai, Uila, Zimperium, MiniOrange, and Barracuda, our comprehensive approach ensures unmatched protection against evolving cyber threats.

With Global Asia Sinergi's cyber security services, you can trust that your organization is fortified against the most sophisticated cyber threats. Contact us to fortify your defenses and protect your business from cyber adversaries.

Key Features:

- **Advanced Threat Detection:** Identifies and mitigates advanced threats including malware, phishing attacks, and zero-day vulnerabilities.
- **Endpoint Security:** Secures endpoints (devices) such as laptops, desktops, and mobile devices from unauthorized access and malware.
- **Firewall Protection:** Implements robust firewall rules to monitor and control incoming and outgoing network traffic, preventing unauthorized access.
- **Data Encryption:** Encrypts sensitive data both in transit and at rest to ensure confidentiality and compliance with data protection regulations.
- **Incident Response:** Provides rapid incident response capabilities to minimize the impact of cyber incidents and restore normal operations swiftly.
- **User Authentication:** Implements multi-factor authentication (MFA) to enhance user identity verification and prevent unauthorized access.
- **Security Auditing and Monitoring:** Constantly monitors systems and networks for suspicious activities, generating alerts for immediate investigation.
- **Compliance and Reporting:** Helps businesses comply with industry regulations (e.g., GDPR, HIPAA) through comprehensive reporting and auditing features.
- **Scalability:** Scales effectively with growing business needs and adapts to evolving cybersecurity threats.
- **Training and Education:** Offers cybersecurity awareness training to employees, reducing the risk of human error leading to security breaches.



Our Solution Partners



Akamai Technologies is a global content delivery network (CDN) and cloud service provider known for enhancing the delivery, security, and performance of online content and applications. Founded in 1998, Akamai's platform spans across over 4,000 locations worldwide, optimizing web traffic, mitigating DDoS attacks, and ensuring fast and reliable user experiences.

Their solutions include cloud security, web and mobile performance, media delivery, and edge computing, serving diverse industries from e-commerce to financial services. Akamai continues to innovate in cybersecurity and edge computing, enabling businesses to deliver secure and scalable digital experiences efficiently.



Barracuda provides comprehensive cybersecurity and data protection solutions trusted by businesses worldwide. Their software encompasses advanced threat detection, network and email security, and data backup solutions, ensuring robust defense against cyber threats.

Barracuda's cloud-enabled products offer scalable protection for organizations of all sizes, enhancing security posture while simplifying IT management. With a focus on innovation and reliability, Barracuda helps businesses safeguard their critical data, ensure compliance with regulations, and maintain operational continuity in the face of evolving cybersecurity challenges.



First Watch OT Cyber Security provides comprehensive protection for operational technology (OT) environments. It combines advanced threat detection, real-time monitoring, and incident response to safeguard critical infrastructure. Key features include network segmentation, anomaly detection, and vulnerability management, ensuring robust defense against cyber threats.

With a focus on minimizing downtime and maintaining operational integrity, First Watch OT Cyber Security helps industries such as manufacturing, energy, and transportation protect their vital systems. Its user-friendly interface and scalable solutions make it an ideal choice for securing complex OT networks, ensuring safety and compliance in an increasingly connected world.

Our Solution Partners



InvGate is a comprehensive IT management solution that provides powerful tools for IT service management (ITSM) and IT asset management (ITAM). It offers features such as incident management, problem management, change management, and asset tracking.

InvGate enhances operational efficiency through automation, self-service portals, and detailed analytics. Its intuitive interface and robust reporting capabilities allow organizations to streamline their IT processes, improve service delivery, and ensure compliance. By consolidating IT operations into a single platform, InvGate helps businesses reduce costs, optimize resources, and achieve better control over their IT infrastructure.



Kaseya is a leading provider of IT management and security software for managed service providers (MSPs) and IT teams. Offering a comprehensive suite of solutions, Kaseya enables organizations to efficiently manage and secure IT infrastructure, automate IT processes, and ensure compliance.

Key features include remote monitoring and management (RMM), endpoint management, network monitoring, and cybersecurity tools. Kaseya's platform enhances operational efficiency, reduces downtime, and improves overall IT performance. With a focus on scalability and integration, Kaseya supports businesses of all sizes in maintaining robust, secure, and reliable IT environments.



miniOrange is a leading cybersecurity solutions provider specializing in identity and access management. Their comprehensive suite of products includes multi-factor authentication (MFA), single sign-on (SSO), and identity governance to ensure secure access to applications and data. miniOrange's solutions are designed to enhance security, simplify user experiences, and comply with regulatory requirements.

With a focus on innovation and customer-centricity, miniOrange serves various industries, helping organizations protect their digital assets and prevent unauthorized access. Their scalable and easy-to-deploy solutions make them a trusted choice for businesses seeking robust and reliable cybersecurity measures.

Our Solution Partners



SocialWifi is a powerful Wi-Fi marketing and analytics platform that transforms guest Wi-Fi into a valuable marketing tool. It enables businesses to offer free Wi-Fi to customers while collecting valuable data, such as contact information and user behavior. This data can be used to personalize marketing efforts, enhance customer engagement, and drive sales.

SocialWifi provides insights through detailed analytics, helping businesses understand customer preferences and improve services. Key features include customizable login pages, automated marketing campaigns, and integration with CRM systems. SocialWifi is ideal for hospitality, retail, and other customer-centric industries seeking to leverage Wi-Fi for business growth.



SOTI is a leading provider of mobile and IoT management solutions, enabling businesses to manage, support, and secure their mobile devices and applications. Its flagship product, SOTI MobiControl, offers comprehensive capabilities including remote control, device tracking, application management, and security enforcement.

SOTI's solutions help organizations optimize their mobile operations, enhance productivity, and ensure compliance with industry standards. With a strong focus on innovation and customer satisfaction, SOTI empowers companies to streamline their mobile and IoT deployments, reducing costs and improving overall efficiency. Trusted by enterprises worldwide, SOTI is a key player in the enterprise mobility management (EMM) market.



ThreatLocker is a cutting-edge cybersecurity solution designed to provide robust application whitelisting and endpoint protection. By allowing only approved applications to run, ThreatLocker significantly reduces the risk of malware and unauthorized software execution. Key features include real-time monitoring, detailed audit logs, and granular policy controls, empowering organizations to enforce strict security measures.

With its user-friendly interface and powerful threat detection capabilities, ThreatLocker enhances security posture, mitigates potential threats, and ensures compliance with industry standards. It is an ideal solution for businesses seeking to safeguard their IT environments from evolving cyber threats effectively.

Our Solution Partners



Uila provides comprehensive network performance monitoring and security solutions, enabling businesses to gain deep visibility into their IT infrastructure. With Uila, users can identify and resolve network issues quickly, ensuring optimal performance and uptime.

Key features include real-time application dependency mapping, traffic analysis, and automated root cause analysis. Uila's advanced security analytics detect anomalies and potential threats, enhancing overall network security. By integrating seamlessly with existing IT environments, Uila empowers organizations to optimize their network performance, improve operational efficiency, and maintain robust security posture across their digital ecosystem.



Zimperium is a leading mobile security solution that offers advanced threat detection and protection for mobile devices. Leveraging machine learning and on-device detection, Zimperium identifies and mitigates threats such as malware, network attacks, and phishing in real-time. Its robust platform provides comprehensive security for iOS and Android devices without compromising performance.

Key features include mobile threat defense, app protection, and risk assessment, making it ideal for enterprises seeking to secure their mobile workforce. With Zimperium, organizations can ensure data integrity, protect sensitive information, and maintain regulatory compliance, all while enhancing user experience and productivity.



Josys simplifies and optimizes the management of Software as a Service (SaaS) applications for businesses. It offers centralized visibility, control, and automation of SaaS usage, ensuring efficient cost management and security compliance.

With features like application lifecycle management, usage analytics, and automated workflows, JoSys empowers organizations to streamline operations, enhance productivity, and maximize ROI from their SaaS investments.

Our Clients

At Global Asia Sinergi, we are committed to empowering your business with efficient IT service management and operations. Partner with us to unlock the true potential of your organisation.

With a proven track record and a client-centric approach, Global Asia Sinergi is the trusted partner to elevate your business's IT capabilities and ensure seamless operations in the dynamic market. unlock the true potential of your organisation.



Contact Us

Ready to Transform your digital landscape?

Contact us today for expert IT solutions tailored to your needs. Whether you're looking to enhance cybersecurity, streamline operations, or optimize IT infrastructure,

Global Asia Sinergi is your trusted partner for innovation and reliability. Let's redefine your digital future together

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